

## NOVEMBER 2015 CLIENT REVIEWS

As of November 2015, we had a total of 125 feedback comments (mostly on our Wahanda business page; all reviews are independently verifiable.)

This is a sufficient number to allow prospective clients to get a representative sense of our service ethos. The number & quality of client reviews compares well with those you might find for other colonic clinics, especially since we are a specialist clinic, and reviews of other clinics may relate to other non-colonic services.

Some stats: 65 of 125 reviews were posted in the last 12 months. 100 reviews are Five star (excellent) reviews; 19 are Four star, and 6 are Three star or lower.

Around 12 % of our total client base (of approximately 1000) have posted reviews.

In 2014 /2015, the percentage of reviewers has been >15%. For a specialist clinic this is an excellent rate of client response. It makes the reviews more representative of the views of the entire client base. Also, unlike the reviews you will see for some other clinics, ALL client reviews for WLC relate solely to colon hydrotherapy services.

If that's what you are looking for, then these reviews are 100% relevant. In all cases we have cited the review in full. We have included some reviews (just 17 at present) received by us by e-mail. These are not cherry picked as you'll see that the comments aren't uniformly positive! We want to provide a representative picture of our service as experienced by clients.

If reading reviews in detail is not for you, then you may like that we have paraphrased the gist of some of the detailed client feedback. You can then decide if you want to read it in full. (The paraphrasing is mostly done for earlier reviews in 2013/4.)

You'll also see that in some cases we include our "response" to the review. We do this to acknowledge excellent points made by reviewers, and to amplify upon them for the benefit of readers.

**(125) Client Review (*Quoted in full*):**

I am not a newcomer to Colonics having previously had a couple at the Hale clinic, in Central London; however West London Colonics (WLC) at Northolt suits me better being local to me, and easy to get to.

I have been a regular at WLC since December last year, since when I have had 6 sessions, roughly at 2 monthly intervals.

I have a job I enjoy, but it entails a lot of flying which I have found plays havoc with my digestion, leading me to have a bloated feeling. I had been looking for things to help me manage this unfortunate effect, and I find that colonic treatments are helpful. The evidence of the colonic outflow tube clearly shows that regular treatments are definitely cleansing, and act like a system tune-up. I definitely feel the better for it.

The advantage with colonics, as opposed to taking 'over the counter' medications (for bloating et al), is that the latter stop working after a while, and they don't really help to strengthen the digestive/ eliminative system, whilst colonics do.

I have experimented with having Green coffee implants and it works well for me.

**ryangrobler, Visited Dec2014 ongoing as at Dec 2015**